

CASA ELOHIM

Hospitality Guidelines

WELCOME TO CASA ELOHIM

Casa Elohim is a privately owned ministry hospitality home operated by Three Cord Marriage. It exists to provide a peaceful environment for ministry, restoration, leadership development, counseling, missionary hospitality, pastoral respite, and other approved ministry purposes.

These Hospitality Guidelines help us steward this home well and preserve a safe, peaceful, Christ-centered environment for every Guest.

These Hospitality Guidelines are incorporated by reference into the Casa Elohim Guest Acknowledgment & Agreement. By signing the Guest Acknowledgment & Agreement, each Guest acknowledges receiving or having had the opportunity to review these Hospitality Guidelines and agrees to comply with them throughout the Approved Stay, the specific details of which—including approved Guests, arrival and departure dates, assigned accommodations, Approved Property Access, financial arrangements, and approved exceptions—are set forth in the applicable Casa Elohim Hospitality Confirmation.

DEFINITIONS

For purposes of these Hospitality Guidelines:

Three Cord Marriage means Three Cord Marriage, Inc., together with its directors, officers, employees, volunteers, representatives, agents, affiliates, successors, and assigns.

Property Owner means the legal owner of Casa Elohim and any affiliated ownership entity responsible for the Property.

“Casa Elohim” or Property means the residence located at 2810 Huntington Street, Orlando, Florida, including its approved interior spaces, exterior spaces, furnishings, appliances, fixtures, equipment, ministry resources, and improvements.

Guest means every individual approved by Three Cord Marriage to occupy or access the Property during an Approved Stay.

Approved Stay means the temporary ministry hospitality period identified in the applicable Hospitality Confirmation.

“Approved Property Access” means only those portions of Casa Elohim specifically authorized for the Guest’s use in the applicable Hospitality Confirmation.

“Private Guest Suite” means the guest room with an adjoining full bathroom and separate exterior entrance that may be secured from the remainder of the main house.

GENERAL HOSPITALITY EXPECTATIONS

Guests agree to conduct themselves in a manner that reflects respect for God, one another, neighboring residents, and the ministry purpose of Casa Elohim.

Throughout the Approved Stay, Guests agree to:

- comply with these Hospitality Guidelines and applicable laws;
- exercise reasonable care in the use of the Property;
- promptly report safety hazards, maintenance concerns, damage, or emergencies; and
- leave the Property in substantially the same condition in which it was received, excluding ordinary wear and tear;
- comply with reasonable directions from Three Cord Marriage concerning safety, security, and ministry operations; and
- not host unauthorized gatherings, events, visitors, or overnight occupants.

ROOM & PROPERTY ACKNOWLEDGMENT

Guests acknowledge that Casa Elohim operates as a private ministry hospitality environment.

Guests understand and agree that:

- overnight accommodations are temporary ministry hospitality accommodations only;
- room assignments and Approved Property Access are determined by Three Cord Marriage;
- Guests may enter and use only those areas identified in the Hospitality Confirmation;
- an Approved Stay may include access only to the Private Guest Suite and the designated exterior area immediately outside its entrance;
- areas not included in the Approved Property Access remain private and off-limits unless Three Cord Marriage provides additional authorization;
- some guest rooms may share bathrooms;
- shared arrangements, when applicable, will be communicated before the Approved Stay;
- unrelated individuals may not share private sleeping accommodations;
- accommodations do not create tenancy, residency, housing, possessory, or leasehold rights;
- Guests may not use Casa Elohim as a personal residence address;
- guests may not receive personal mail or establish residency at the property

The Guest agrees to depart no later than the approved departure date and time stated in the Hospitality Confirmation.

SUBSTANCE-FREE PROPERTY

To preserve the ministry environment and wellbeing of Guests, Casa Elohim is a substance-free Property.

The following are prohibited anywhere on the Property, including inside the residence, the Private Guest Suite, porches, patios, decks, parking areas, walkways, and grounds:

- alcohol possession or consumption
- illegal drugs
- marijuana or cannabis in any form
- recreational drug use
- intoxication or impairment
- smoking
- vaping
- electronic cigarettes
- smokeless tobacco products
- misuse of prescription or over-the-counter medication

Prescription medications lawfully prescribed to an individual are permitted when used as directed and stored securely.

Guests shall not arrive at or remain on the Property while unlawfully impaired.

FIREARMS & WEAPONS

Guests may possess lawful firearms or other lawful defensive tools only in compliance with all applicable federal, state, and local laws.

Any firearm or lawful defensive tool brought onto the Property shall:

- remain under the lawful control of its owner;
- not be openly displayed or handled in common areas;
- remain secured against and inaccessible to children, other Guests, visitors, unauthorized individuals, and any person who should not have access:
- be stored in a locked container, locked safe, or otherwise secured by a lawful locking device when not under the lawful owner's immediate control
- be handled safely and responsibly at all times.

No firearm instruction, weapons handling practice, target practice, discharge, cleaning, demonstration, or training activity is permitted on the Property.

Three Cord Marriage and the Property Owner do not provide firearm storage, inspection, supervision, or security services and do not assume responsibility for a Guest's firearm or weapon.

Three Cord Marriage may require the immediate removal of a firearm or weapon from the Property if its presence, storage, handling, or use creates a safety concern or violates these Hospitality Guidelines.

CHILDREN

No person under eighteen (18) years of age may stay at or access Casa Elohim without prior approval from Three Cord Marriage.

Approved minors must remain under the direct supervision and responsibility of a parent, legal guardian, or other approved responsible adult at all times.

The supervising adult accepts responsibility for the minor's conduct, safety, property use, and compliance with these Guidelines.

SERVICE ANIMALS

Pets, emotional-support animals, comfort animals, and companion animals are not permitted at Casa Elohim.

Three Cord Marriage will accommodate qualifying service animals as required by applicable law. A service animal is not considered a pet and must be individually trained to perform work or tasks directly related to an individual's disability.

Guests accompanied by a service animal remain fully responsible for the animal and agree that it shall:

- remain under the Guest's care and control at all times;
- be housebroken and properly restrained or otherwise effectively controlled as required by law;
- not be left unattended at the Property;
- be cleaned up after promptly, with all waste properly disposed of;
- remain only within the Guest's Approved Property Access.

Guests are responsible for any actual damage caused by a service animal to the same extent as any other Guest is responsible for damage occurring during an Approved Stay.

Three Cord Marriage does not provide animal care, supervision, food, equipment, or designated relief areas.

Three Cord Marriage reserves the right to require the removal of a service animal when permitted by applicable law.

PARKING & VEHICLES

Guests shall comply with all parking instructions provided by Three Cord Marriage.

Guests must first use all available parking spaces in the driveway before parking on the street.

If street parking becomes necessary, **all Casa Elohim guest vehicles shall be parked on the same side of the street** as to maintain access for emergency vehicles and out of respect for our neighbors.

Unless otherwise approved:

- parking is limited to one (1) vehicle per assigned guest room;
- vehicles shall not block driveways, sidewalks, mailboxes, fire hydrants, or public rights-of-way;
- trailers, recreational vehicles, oversized vehicles, and commercial vehicles require prior approval.

Guests are responsible for securing their vehicles and valuables.

Three Cord Marriage, the Property Owner, and affiliated parties are not responsible for theft, loss, towing, vandalism, damage to vehicles or their contents.

SECURITY CAMERAS & ACCESS CODES

Guests acknowledge that exterior security cameras and monitoring devices may be present on the exterior of the Property for safety, security, access control, and property protection.

No cameras are intentionally placed inside bedrooms, bathrooms, or private interior living spaces.

Guests shall not tamper with, obstruct, disconnect, or otherwise interfere with any security equipment.

Each Guest or Guest group may receive an individual keypad access code.

Guests agree to:

- keep all access codes confidential;
- not share access codes with unauthorized individuals;
- secure doors and windows when entering or leaving;
- notify Three Cord Marriage promptly if an access code may have been compromised;
- use only the entrance and areas approved for their stay.

Access codes may be deactivated upon departure, termination of the Approved Stay, or violation of these Hospitality Guidelines.

MEDICAL & MINISTRY DISCLAIMER

Casa Elohim is a ministry hospitality property and is not a hospital, medical facility, mental health treatment facility, crisis center, rehabilitation facility, or emergency shelter.

Any spiritual guidance, prayer, pastoral care, or marriage coaching provided by Three Cord Marriage is not a substitute for licensed medical, mental health, legal, financial, or emergency services.

Guests remain responsible for their own health, medications, transportation, and emergency decisions.

In an emergency, call 911.

Separate coaching, ministry participation, or service agreements may apply to services provided by Three Cord Marriage beyond hospitality.

PROPERTY CARE, DAMAGE & MISSING ITEMS

Guests accept responsibility for exercising reasonable care while occupying Casa Elohim.

Guests agree to promptly notify Three Cord Marriage of any damage occurring during their Approved Stay.

Guests are financially responsible for damage occurring during their occupancy beyond ordinary wear and tear, whether accidental or intentional, including damage caused by children, service animals, or invited visitors.

Guests agree to reimburse Three Cord Marriage for the reasonable cost to repair, restore, professionally clean, or replace damaged or missing property.

Replacement may be based upon the cost of obtaining a comparable item when repair is not reasonably possible.

ADDITIONAL CLEANING

Casa Elohim is intended to remain clean, peaceful, and ready to receive future guests.

Additional cleaning required due to excessive dirt, stains, bodily fluids, smoke, unauthorized substances, service animal hair, service animal odors, excessive trash, or other conditions beyond normal housekeeping may result in additional cleaning charges.

PAYMENT METHOD & AUTHORIZATION TO CHARGE

Guest authorizes Three Cord Marriage to invoice or charge the approved payment method retained on file for financial obligations assumed under these Guidelines, including:

- repair or replacement of damaged property;
- additional cleaning charges;
- service animal-related cleaning, remediation, damage or replacement;
- missing property;
- unpaid agreed ministry hospitality contributions;
- other costs for which Guest has accepted responsibility.

Except where immediate action is reasonably necessary to protect persons or property, Three Cord Marriage will provide reasonable notice and supporting documentation prior to processing any such charge.

The Guest remains responsible for covered amounts even if a payment method cannot be charged, has expired, is declined, or is no longer available.

RIGHT TO TERMINATE APPROVED STAY

Three Cord Marriage reserves the right to immediately terminate an Approved Stay without refund or further obligation if a Guest:

- materially violates these Hospitality Guidelines;
- engages in unlawful activity;
- creates a safety risk;
- damages the Property;
- disturbs neighboring residents;
- possesses prohibited substances;
- refuses to comply with the reasonable directions of Three Cord Marriage.

Termination of an Approved Stay does not relieve the Guest of financial responsibilities incurred under these Hospitality Guidelines.

ASSUMPTION OF RISK, RELEASE, HOLD HARMLESS & INDEMNIFICATION

Guests voluntarily assume all risks associated with their presence at and use of Casa Elohim and acknowledge that participation in ministry activities, use of the Property, and use of its furnishings, equipment, outdoor areas, and amenities involve inherent risks.

To the fullest extent permitted by law, each Guest releases, indemnifies, defends, and holds harmless Three Cord Marriage, the Property Owner, and their respective directors, officers, members, managers, employees, volunteers, representatives, agents, affiliates, successors, and assigns from and against any and all claims, demands, causes of action, liabilities, damages, losses, costs, or expenses, including reasonable attorney's fees, arising out of or relating to the Guest's use of the Property, except to the extent caused by gross negligence or intentional misconduct of the released parties.

Guests remain solely responsible for their own health, safety, personal property, vehicles, valuables, invited visitors, approved service animals, and personal decisions made during their Approved Stay.

GOOD FAITH RESOLUTION

The parties agree to make reasonable, good-faith efforts to resolve concerns, misunderstandings, or disputes through direct communication before initiating formal legal proceedings whenever reasonably possible.

Nothing in these Hospitality Guidelines limits the right of Three Cord Marriage to take immediate action necessary to protect the safety of persons, the Property, ministry operations, or its legal rights.

GOVERNING LAW & VENUE

These Hospitality Guidelines shall be governed by and construed in accordance with the laws of the State of Florida.

Any legal action arising from or relating to these Hospitality Guidelines or the Guest's use of Casa Elohim shall be brought exclusively in the state or federal courts located in Orange County, Florida.

If any provision of these Hospitality Guidelines is determined to be unenforceable, the remaining provisions shall remain in full force and effect.

Failure by Three Cord Marriage to enforce any provision of these Hospitality Guidelines shall not constitute a waiver of its right to enforce that provision or any other provision in the future.

ENTIRE HOSPITALITY GUIDELINES

These Hospitality Guidelines, together with the applicable Casa Elohim Hospitality Confirmation, Guest Acknowledgment & Agreement, constitute the complete agreement between the parties regarding the Guest's Approved Stay and supersedes all prior discussions, representations, or understandings relating thereto.

No amendment or waiver of these Hospitality Guidelines shall be effective unless made in writing and approved by Three Cord Marriage.